

# EXHIBIT C

**PLAINTIFFS' AND DEFENDANT QUIXTAR'S STIPULATION AND  
[PROPOSED] ORDER TO APPROVE EIGHTH PAYMENT OF CLASS NOTICE  
COSTS AND PROPOSED AGREEMENT WITH CLAIMS ADMINISTRATOR**



# Invoice

12-162+A1  
625 MARQUETTE AVENUE, SUITE 880  
MINNEAPOLIS, MN 55402  
P 612.359.2000 I F 612.359.2050  
WWW.RUSTCONSULTING.COM  
FEDERAL ID #: 41-1813634

DATE: April 5, 2013  
INVOICE #: 13-1316  
MATTER #: 294200

**TO:** William T. Dzurilla, Partner  
Boies, Schiller & Flexner LLP  
401 East Las Olas Blvd. Suite 1200  
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## PROJECT

*Pokorny v Quixtar*  
*March 2013 Administration Services*

Legal Notification	\$ 12,313.27
Claims Processing	17,282.45
Call Center	18,157.43
Project Management	4,930.49
Technical Consulting	990.37
Expenses: Other Charges and Out-of-pocket Costs	<u>4,622.93</u>
Total Invoice	<u><u>\$ 58,296.94</u></u>

### WIRE INFORMATION

ACCOUNT #: 8093434387  
ABA/ROUTING # WIRE or ACH: 111014325  
BANK: BANK OF TEXAS, DALLAS, TX 75225  
BANK CONTACT: MAYRA LANDEROS 214.987.8817  
REFERENCE: INVOICE NUMBER

### PAYMENT TERMS: NET DUE UPON RECEIPT

### LOCKBOX MAILING ADDRESS

PO BOX 142589  
DRAWER #9051  
IRVING, TX 75014-2589



DATE: 04/05/13  
INVOICE #: 13-1316  
MATTER #: 294200

## INVOICE REMITTANCE

Current Invoice Period: March 2013 Administration Services

**Amount Due This Period** \$ 58,296.94

### OUTSTANDING INVOICES:

Invoice Date	Invoice #	Amount	Payments	Balance
12/19/12	99-064	423,331.51	(339,168.53)	84,162.98
01/14/13	12-2538	19,763.75	-	19,763.75
02/11/13	13-1005	384,255.42	-	384,255.42
03/25/13	13-1295	182,288.21	-	182,288.21

**PREVIOUS BALANCE DUE** \$ 670,470.36

**Total Amount Due** \$ 728,767.30

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### PAYMENT TERMS: NET DUE UPON RECEIPT



DATE: 04/05/13  
 INVOICE #: 13-1316  
 MATTER #: 294200

TRANSACTION DETAIL	VOLUME	RATE (\$)	TOTAL (\$)
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## Legal Notification

### FOLLOW-UP TO INITIAL NOTICE AND RE-NOTICE

Receive Undeliverable Mail and Update Database	35,298	0.15	5,294.70
Re-Mail Individual Postcard Notice (reduced rate)	134,531	0.035	4,708.59
Print and Mail Full Length Notices	336	2.00	672.00
Postage (all mailings)			1,487.98

### WEBSITE

Monthly Maintenance/Hosting	1	150.00	150.00
SUBTOTAL			12,313.27

## Claims Processing

### OPT-OUTS AND CORRESPONDENCE

Receipt	338	0.40	135.20
Process	338	5.50	1,859.00

### HARD COPY CLAIM FORMS

Receipt - Claim Form	4,582	0.40	1,832.80
Receipt - Supporting Documentation	4,582	0.15	687.30
Data Capture	4,582	1.00	4,582.00

### ONLINE CLAIM FORMS

Download Forms from Website & Update Database	4,515	0.15	677.25
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### HARDSHIP CLAIMS

Process Hardship Claims and Coordinate Review			6,288.10
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### PROCESS DEFICIENT CLAIM FORMS

Receive Response, Process and Update Database	763	1.60	1,220.80
SUBTOTAL			17,282.45

## Call Center

Live Support and Email Response Support			3,643.76
Interactive Voice Response (reduced rate)	36,824.35	0.20	7,364.87
800# Charges	64,623.30	0.11	7,108.56
Canadian Long Distance			40.24
SUBTOTAL			18,157.43

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Re: Quixtar - Hardship Claims 294240

For Professional Services Rendered:

TIMEKEEPER		RATE	HOURS	FEES
Amy Wedeking	AW	90.00	1.17	105.30
JoAnn Graf	JG	164.00	37.70	6,182.80
Total Fees:				6,288.10

03/01/13	JG	Claim Validation	2.35	385.40
03/04/13	JG	Claim Validation	3.60	590.40
03/05/13	JG	Claim Validation	3.25	533.00
03/06/13	JG	Claim Validation	3.70	606.80
03/07/13	JG	Claim Validation	3.30	541.20
03/08/13	JG	Claim Validation	5.05	828.20
03/14/13	AW	Claim Validation	0.67	60.30
03/21/13	JG	Claim Validation	2.65	434.60
03/22/13	JG	Claim Validation	4.75	779.00
03/25/13	JG	Claim Validation	1.90	311.60
03/26/13	JG	Claim Validation	2.30	377.20
03/27/13	JG	Claim Validation	0.40	65.60
03/28/13	JG	Claim Validation - Quality Assurance	0.60	98.40
03/29/13	JG	Claim Validation	3.85	631.40
03/29/13	AW	Claim Validation	0.50	45.00

Total Services 6,288.10

Total Expenses .00

Total This Matter 6,288.10

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Re: Quixtar - Call Center Support

294247

For Professional Services Rendered:

TIMEKEEPER			RATE	HOURS	FEES
CSR	240	240	52.00	66.11	3,437.72
Processor	244	244	54.00	0.43	23.22
Amy Wedeking		AW	90.00	0.75	67.50
Ryan Schultz		RS	93.00	1.24	115.32
Total Fees:					3,643.76

03/01/13	240	Call Center Support	17.58	914.16
03/01/13	240	Escalated Call Support	1.01	52.52
03/01/13	244	Coordinate Distribution	0.03	1.62
03/01/13	RS	Call Center Management & Oversight	0.75	69.75
03/05/13	240	Call Center Support	0.14	7.28
03/07/13	244	Conference Calls/Project Meetings	0.40	21.60
03/08/13	240	Email Response Support	3.60	187.20
03/08/13	RS	Email Response Support	0.49	45.57
03/11/13	240	Email Response Support	13.11	681.72
03/12/13	240	Email Response Support	7.38	383.76
03/13/13	240	Email Response Support	4.75	247.00
03/14/13	240	Email Response Support	7.27	378.04
03/15/13	240	Email Response Support	5.40	280.80
03/18/13	240	Email Response Support	0.92	47.84
03/19/13	240	Email Response Support	3.37	175.24
03/20/13	240	Email Response Support	0.52	27.04
03/20/13	AW	E-mail Response Support	0.75	67.50
03/21/13	240	Email Response Support	0.33	17.16
03/22/13	240	Email Response Support	0.18	9.36
03/25/13	240	Email Response Support	0.49	25.48
03/29/13	240	Email Response Support	0.06	3.12

Total Services

3,643.76

Total Expenses

.00  
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Total This Matter

3,643.76  
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Re: Quixtar - Project Management

294206

For Professional Services Rendered:

			RATE	HOURS	FEES
TIMEKEEPER					
Amy Wedeking	AW		90.00	5.09	458.10
David Krehbiel	DK		185.00	0.80	148.00
Jackie Jostock	JJ		88.00	3.05	268.40
Jason Stinehart	JMS		192.00	11.97	2,298.24
JoAnn Graf	JG		164.00	9.50	1,558.00
John Clark	JC		185.00	0.20	37.00
Kathy Kieffer	KK		93.00	1.75	162.75
Total Fees:					4,930.49
03/04/13	KK	Financial/Administrative		0.50	46.50
03/04/13	JJ	Mailroom/Data Capture Mgmt & Oversight		0.25	22.00
03/04/13	AW	Project Statistics		0.75	67.50
03/05/13	JMS	Client Inquiries & Reporting		1.00	192.00
03/06/13	JMS	Client Inquiries & Reporting		0.33	63.36
03/06/13	JMS	Website Modifications		0.25	48.00
03/06/13	JMS	Client Inquiries & Reporting		0.50	96.00
03/07/13	JJ	Mailroom/Data Capture Mgmt & Oversight		1.25	110.00
03/08/13	JMS	Client Inquiries & Reporting		0.25	48.00
03/11/13	JMS	Client Inquiries & Reporting		0.73	140.16
03/11/13	AW	Project Statistics		0.67	60.30
03/12/13	JMS	Client Inquiries & Reporting - Emails		1.51	289.92
03/13/13	JMS	Client Inquiries & Reporting		0.86	165.12
03/14/13	JMS	Client Inquiries & Reporting		1.04	199.68
03/14/13	JJ	Mailroom/Data Capture Mgmt & Oversight		1.00	88.00
03/15/13	JC	Project Statistics & Milestone Reporting		0.20	37.00
03/18/13	AW	Project Statistics		0.75	67.50
03/19/13	JMS	Client Inquiries & Reporting		1.50	288.00
03/20/13	JMS	Client Inquiries & Reporting		1.00	192.00
03/20/13	JG	Claim Validation		3.00	492.00
03/21/13	JMS	Claim Validation		1.50	288.00
03/21/13	AW	Project Meetings		1.00	90.00
03/21/13	AW	Client Inquiries & Reporting		1.42	127.80
03/25/13	KK	Financial/Administrative		1.25	116.25
03/25/13	JG	Client Inquiries & Reporting		0.30	49.20



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03/25/13	AW	Project Statistics & Milestone Reporting	0.50	45.00
03/26/13	JMS	Client Inquiries & Reporting	0.50	96.00
03/26/13	DK	Client Inquiries & Reporting	0.80	148.00
03/27/13	JMS	Client Inquiries & Reporting	0.50	96.00
03/27/13	JG	Project Statistics & Milestone Reporting	2.85	467.40
03/28/13	JMS	Client Inquiries & Reporting	0.50	96.00
03/28/13	JG	Project Statistics & Milestone Reporting	3.35	549.40
03/29/13	JJ	Mailroom/Data Capture Mgmt & Oversight	0.55	48.40

Total Services 4,930.49

Total Expenses .00

Total This Matter 4,930.49

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Re: Quixtar - Technical Consulting

294207

For Professional Services Rendered:

TIMEKEEPER		RATE	HOURS	FEES
Christy Gilman	CG	188.00	0.20	37.60
David Krehbiel	DK	185.00	0.20	37.00
Greg Brown	GSB	141.00	0.20	28.20
Jason Farb	JF	175.00	1.60	280.00
John Clark	JC	185.00	0.80	148.00
Lee Anderson	LA	141.00	0.40	56.40
Lucretia Hassing	LH	121.00	0.34	41.14
Nate Johnson	NKJ	141.00	1.83	258.03
Rebecca Zoubek	RZ	80.00	1.30	104.00
Total Fees:				990.37
03/01/13	NKJ	IVR Development & Updates	1.83	258.03
03/04/13	LH	Generate Follow-Up Notice Files	0.20	24.20
03/06/13	LA	Application	0.20	28.20
		Modification/Development		
03/07/13	JC	Scanning - Setup	0.20	37.00
03/11/13	LH	Generate Follow-Up Notice Files	0.14	16.94
03/11/13	RZ	Data Receipting	0.40	32.00
03/11/13	JC	Generate Follow-Up Notice Files	0.10	18.50
03/12/13	JC	Generate Follow-Up Notice Files	0.10	18.50
03/15/13	JC	Scanning - Setup	0.40	74.00
03/15/13	LA	Application	0.10	14.10
		Modification/Development		
03/18/13	RZ	Data Receipting	0.40	32.00
03/19/13	GSB	Data Transfer Setup & Configuration	0.20	28.20
03/22/13	RZ	Data Receipting	0.50	40.00
03/26/13	GSB	Data Transfer Setup & Configuration	0.00	0.00
03/26/13	DK	Data Transfer Setup & Configuration	0.20	37.00
03/27/13	JF	Data Analysis & Formatting	1.40	245.00
		VI129824 QXTAR - Create Image		
		Export Paused several times for		
		folder access		
03/27/13	CG	Data Analysis & Formatting	0.20	37.60
03/27/13	LA	Application	0.10	14.10
		Modification/Development		
03/28/13	JF	Data Analysis & Formatting	0.20	35.00
		VI129824 QXTAR - Create Image		
		Export Copied Images and Index		
		File to target folder.		

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Total Services 990.37

Total Expenses .00  
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Total This Matter 990.37  
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Date Apr 5, 2013  
Client Number 2942

Re: Quixtar - Expenses

294290

For Professional Services Rendered:

Expense Detail:

Reference	Date	Description	Amount
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Call Center/Telecommunications			
	03/31/13	Advanced Features	2.20
	03/31/13	IVR System Charge	250.00
	03/31/13	Line Maintenance Charge Schedule	130.00
		Subtotal	382.20
Shredding/Storage			
	03/31/13	Storage and/or Shredding 245 Boxes	490.00
	03/31/13	Data Storage March 2013	1,005.25
	03/31/13	Storage and/or Shredding 56 Boxes	112.00
		Subtotal	1,607.25
Other			
	03/31/13	Barcode Labels;7328	183.20
	03/31/13	#10 Security Envelopes;6	0.30
	03/31/13	February 2013 - Bank Fees	175.00
		Subtotal	358.50
Photocopies/Faxing/Printing			
	03/31/13	Photocopies/Faxing/Printing ;4245	849.00
		Subtotal	849.00
Website Hosting			
	03/31/13	Domain renewal fee	75.98
		Subtotal	75.98
Tax Services			
	03/31/13	Tax Service 2012 1120-SF Income Tax Return	1,350.00
		Subtotal	1,350.00

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Total Expenses 4,622.93  
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Total This Matter 4,622.93  
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